



Stent-Save a life

Utilising Global Practices to improve STEMI Networks

Dr Thomas Alexander

Director STEMI India Co-Chairman, Global Stent Save a Life, and Head of Cardiology, Kovai Medical Center and Hospital, Coimbatore, India



Stent-Save a Life! is a joint initiative between Cardiovascular Solutions for Life, the European Association of Percutaneous Cardiovascular Interventions (EAPCI), a registered branch of the European Society of Cardiology (ESC), and EuroPCR.



Stent - Save a Life! Annual Forum



The Pioneers 2009





Global Team



Advisory Board



Ambassadors







SSL global footprint

Five Major Meetings

- Euro PCR Paris
- Asia PCR, Singapore
- Gulf PCR, Dubai
- Africa PCR, Johannesburg
- SOLACI, Latin America

Per country

- National society
- Healthcare representatives
- Industry

14 years of activity created initiatives in 38 countries

Created with mapchart.net



STEMI India Model

	Door to Ne	edle < 3	30 min Pha	rmaco-invasive 3-24 hrs
Variable	10 min		10 min	
Onset of patient	ent patient at	EGC	Lysis	
symptoms			Transport to PCI capable Hospital	Cath Lab to Balloon
Variable	10 min		20-30 min	45-60 min
	Door	to Ballo	oon < 90 min	
	Total Iso	chemia	Time < 120 min	

4 Clusters

- o Madras Medical Mission Hospital
 - Metro Specialty hospital
- o Stanley Medical College Hospital
 - Tertiary care Government hospital
- o CMC Vellore
 - Rural tertiary care hospital
- Kovai Medical Centre and Hospital
 - Urban specialty hospital

The TN STEMI Program

Research

JAMA Cardiology | Original Investigation

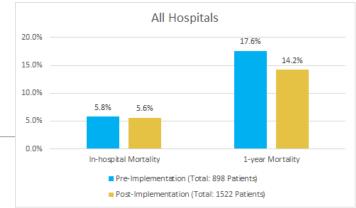
A System of Care for Patients With ST-Segment Elevation Myocardial Infarction in India The Tamil Nadu–ST-Segment Elevation Myocardial Infarction Program

Thomas Alexander, MD; Ajit S. Mullasari, MD; George Joseph, MD; Kumaresan Kannan, MD; Ganesh Veerasekar, MPH; Suma M. Victor, DNB; Colby Ayers, MS; Viji Samuel Thomson, MD; Vijayakumar Subban, MD; Justin Paul Gnanaraj, MD; Jagat Narula, MD, PhD; Dharam J. Kumbhani, MD, SM, MRCP; Brahmajee K. Nallamothu, MD, MPH

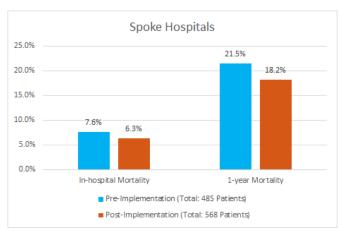


Reduction in Mortality

	Hub Hospitals, No. (%) (n = 1367)		Spoke Health Centers, No. (%) (n = 1053)		Overall, No. (%)		
Outcome	Preimplementation Phase (n = 413)	Postimplementation Phase (n = 954)	Preimplementation Phase (n = 485)	Postimplementation Phase (n = 568)	Preimplementation Phase (n = 898)	Postimplementation Phase (n = 1522)	P Value
In-hospital mortality (n = 2420)	15 (3.6)	49 (5.1)	37 (7.6)	36 (6.3)	52 (5.8)	85 (5.6)	.83
Stroke (n = 2420)	1 (0.2)	1 (0.1)	3 (0.6)	2 (0.4)	4 (0.5)	3 (0.2)	.27
Cardiogenic shock (n = 2420)	8 (1.9)	23 (2.4)	27 (5.6)	26 (4.6)	35 (3.9)	49 (3.2)	.38
Symptomatic ischemia (n = 2420)	1 (0.2)	6 (0.6)	15 (3.1)	10 (1.8)	16 (1.8)	16 (1.1)	.13
1-Year mortality (n = 2020)	48 (13.3)	100 (12.1)	86 (21.5)	79 (18.2)	134 (17.6)	179 (14.2)	.04



1-year follow up: 2,020 patients out of 2,420



1-year follow up: 834 patients out of 1,053

Dr Thomas Alexander



Annals of GlobalHealth

Mohan VN, et al. Economic and Societal Impact of a Systems-of-Care Approach for STEMI Management in Low and Middle-Income Countries: Insights from the TN STEMI Program. Annals of Global Health. 2019; 85(1): 122, 1–5. DOI: https://doi.org/10.5334/aogh.2508

VIEWPOINT

Economic and Societal Impact of a Systems-of-Care Approach for STEMI Management in Low and Middle-Income Countries: Insights from the TN STEMI Program

Varshini Neethi Mohan*, Thomas Alexander[†], V. R. Muraleedharan[‡], Ajit Mullasari[§], Jagat Narula^{II}, Umesh N. Khot[¶], Brahmajee K. Nallamothu^{**} and Dharam J. Kumbhani^{††}

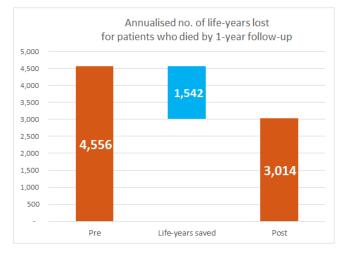
The TN STEMI Program was a multicenter, prospective, observational study conducted in Tamil Nadu, India, that assessed the effects of implementing the STEMI India Model for the management of STEMI. We discuss the economic and societal impact in this article. Given that the intervention resulted in an absolute mortality reduction of 3.4%, we calculated a number needed to treat of 30 patients. At an annualized project cost of INR 15.11 million, this approximately calculates to INR 193,749 (USD 3,311) per life saved. The utility of the TN-STEMI Program can be estimated to be 1,108 life-years. This calculates to approximately INR 13,643 (USD 233) per life-year saved. Our estimates will likely be of particular interest to policy makers in low and middle-income countries, where financial and resource constraints pose a perennial public health challenge.

2.5 mn people covered across 3 districts

District	Population	% covered by the TN Pilot Project*	Population covered by the TN Pilot Project
Coimbatore	3,458,045	6%	207,483
Vellore	3,936,331	50%	1,968,166
Chennai	4,681,087	6%	280,865
Total	12,075,463		2,456,513

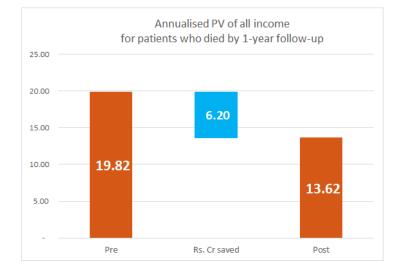
Benefit-Cost Ratio

1,542 life-years saved



Rs 3.58 economic benefit gained per rupee spent

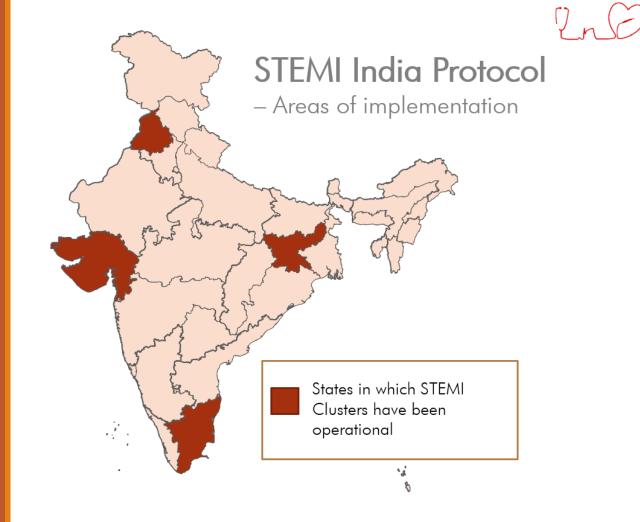
Rs. 62 mn saved per year



The National Protocol for STEMI

Recommended by

- ICMR
- CSI
- API



The project was successful on several levels:

• At the individual level:

As users of the healthcare system, patients were beneficially impacted by the intervention with outcomes of mortality. (134 [17.6%] vs 179 [14.2%]; P = .04)

• At the institutional level:

At the infrastructure level, more patients accessed PCI through the pharmacoinvasive treatment during the intervention as compared to the base case without any increase in fixed costs, indicating the infrastructure throughput was increased. (191 Of 413 {46.3%} vs 601 of 954 {63%}; P .001).

Considerable capacity building for staff at spokes which helped train these staff understand and deal with STEMI patients in a better and more appropriate fashion.

• At the society level:

As demonstrated in the cost-benefit analysis, the program was economically beneficial for the state and successful in improving the lives of the citizens that it impacted. Cost benefit ratio is 3.98.





Why the STEMI India Model works



Efficient use of existing resources by setting systems in place



Flexibility allowing for adaptation according to unique conditions in the region



Equips field staff and enables sustainability in the long-run through continuous training



Modular and scalable across the state

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		2017	

Studies Published

2013

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Protocol for a prospective, controlled study of assertive and timely reperfusion for patients with ST-segment elevation myocardial infarction in Tamil Nadu: the **TN-STEMI** programme

> Thomas Alexander,¹ Suma M Victor,² Ajit S Mullasari,² Ganesh Veerasekar,³ Kala Subramaniam,⁴ Brahmajee K Nallamothu,³ for the TN-STEMI Programme Investigators

ABSTRACT for biomedical research on burnar participants' as laid Introduction: Over the past two decodes, India has denri by the Indian Ceptoli for Medical Fenerath All participating hospitals will still obtain local ethics withercoal a staccering increase in the incidence and monality of ST-elevation myscardial intarches rates accreated in the study protocol and writte informed consent will be obtained from all participants. (STEM) Indians have higher rates of STEM and younger papulations that suffer from it when compared Dissorbination and results: Our indirect will be with developed countries. Yet, the recommended record through scientific publications, research reportusion therapy with fibrinolysis and perculaneous prenoes and public policy venues aimed at state contrary intervention is acceptive only to a minastry of and local phasephartic in Judia. If surrouschil this patients. This gap in care is a result of financial model can be extended to other areas of ledia as well barriers, limited healthcare intradructure and poor knowledge and accessibility of acute medical services at same as a model of STEMI systems of care for low income and middle-income countries across the world

2014

Developing a STEMI System of Care for Low- and **Middle-Income Countries**

The STEMI-India Model

Thomas Alexander*, Ajit S. Multasari¹, Japat Narula¹ Coimbatore, India; Chennol, India; and New York, NY, USA

nary artery disease (CAD) is a major contributor to everyons of care within a large rural district of Tamilnada, a death and disability in India, and its overall prevalence has mate in the Courth Judia White distinguishes this effort from risen dramatically over the past 2 decades. Current data previous reports from India is its focus on a population show that 3% to 4% of Indiana in rutal areas and 8% to 10% level approach, rather than care delivered at a single in urban areas have CAD [1]. Furthermore, the patients with bospital. It also directly leverages recent developments of CAD in the Indian subcontinent appear to be at greater risk. emergency medical service systems and social insurance of acute presentations of CAD, present 25 years early with programs within the state. At the time of this study, the district had only 1 hos

scute events, and demonstrate worse outcomes following pital with a cardiac catheterization laboratory and cardiac surgical services. This hospital was designated as the hith such events. Data about contemporary trends in ST-segment elevation repocardial infanction (STEMI) patients come from for a network across several referral horestals in the distric CREATE (Treatment and Outcomes of Acute Coronary Protocols were developed for the management of STEM Syndromes in India), a large clinical registry of acute coronations based on estimated annual transport times of SW nary syndrome patients from 80 large hospitals in 10 min and classified as "inner" or "outer" grid. tegions and cities across India (25, Among the >20,000 The initial launch of the Pilot STEMI-Kovat Enode rationts entrolled in CREATE, our 60% had STEMI, a study involved solutiary participation by referring physiproportion that is substantially higher than in North cards and cardiologists who were advised to follow 1 of 2 American and European tegistries [3,4]. Thirty-lour percent strategies based on distances from the referral to hub of the STEMI patients were <50 years of age. STEMI hospital patients had a lower socioeconomic status than did non-STEMI patients. The median time from the ceset of

. Primary PGI: STEMI patients presenting so inner grid hospitals, including the hub hospital were referred for symptoms to hospital arrival was 300 min in STEMI primary PCI with a goal for first medical contact to patients, a substantially longer delay than reported in alloon time of between 90 and 120 mm. developed countries. Approximately 60% received librinomacoinvasive approach: Patients presenting to

9



Constant

CSI Forum: Consensus Statement

Framework for a National STEMI Program: Consensus document developed by STEMI INDIA, **Cardiological Society of India and Association** Physicians of India

Thomas Alexander ..., Ajit S. Mullasari^b, Zuzana Kaifoszova^b, Umesh N. Khot^b, Brahmajee Nallamothu^b, Rao G.V. Ramana^b Meenakshi Sharma^b, Kala Subramaniam^b, Ganesh Veerasekar^b Suma M. Victor^b, Kiran Chand^b, P.K. Deb^c, K. Venugopal^c, H.K. Chopra^c, Santanu Guha^c, Amal Kumar Banerjee^d, A. Muruganathan Armugam^d, Manotosh Panja^d, Gurpreet Singh Wander^d

* Senior Consultant and Interventional Cardiologist, STEMI INDIA Writing Group, India ^bSTEMI INDIA Writing Group, India ^eCardiological Society of India (CSI), India ⁴Association of Physicians of India (API), India

2021

Management strategies for acute STEMI in low- and middleincome countries: experience of the Tamil Nadu ST-segment elevation myocardial infarction programme



Thomas Alexander18, MD, DM; Ajit S, Mullasari2, MD, DM; Brahmajee K. Nallamothu³, MD, MPH

1. Kovai Medical Centre and Hospital, Coimbatore, India; 2. Department of Cardiology: Madras Medical Mission, Chennai, India; 3. Department of Internal Medicine, University of Michigan, Ann Arbor, MI, USA

KEYWORDS

Appropriate and timely management of ST-elevation myocardial infarction is a major challenge in develop-

evation Myocardial Infarction in India The Tamil Nadu-ST-Segment Elevation Myocardial Infarction Program

Thomas Alexander, MD: Aiit S. Mullasari, MD: George Joseph, MD: Kumaresan Kannan, MD: Ganesh Veerasekar, MPH: Suma M. Victor, DNB; Colby Ayers, MS; Viji Samuel Thomson, MD; Vijayakumar Subban, MD; Justin Paul Gnanaraj, MD; Jagat Narula, MD, PhD; Dharam J. Kumbhani, MD, SM, MRCP; Brahmajee K. Nallamothu, MD, MPH

WHITE PAPER

Circulation

Resource and Infrastructure-Appropriate Management of ST-Segment Elevation Myocardial Infarction in Low- and Middle-Income Countries

2020

Endorsed by Indian Council of Medical Research (ICMR). Public Health Foundation of India (PHFI). Population Health Research Institute (PHRI). Latin America Telemedicine Infarct Network (LATIN), Pan-African Society of Cardiology (PASCAR), South Africa Society of Cardiovascular Intervention (SASCI), and STEMI-India Task Force Writing Committee for Management of ST-Elevation MI in LMIC

ABSTRACT: The 143 low- and middle-income countries (I MICs) of the world constitute 80% of the world's population or roughly 5.86 billion people with much variation in geography, culture, literacy, financial resources, access to health care, insurance penetration, and healthcare regulation. Unfortunately, their hurden of cardiovascular

Protocol

Jagat Narula, MD, PhD

Y. Chandrashekhar, MD,

DM



Abstract

A Unified Strategy for Success:



- State Government buy-in critical
- Public-Private partnership with Ayushman Bharat Health Insurance scheme accredited private hospitals
- Public Education
- Funding re-perfusion therapy
- Ambulance infrastructure and paramedic training
- STEMI Diagnosis using Tele ECG
- Training programs Doctors, Paramedics and Nurses
- Choosing the right Model based on Infrastructure and manpower mapping
- STEMI Hospital accreditation
- An independent Agency for Implementation
- Central control centre participation of a 25/7 critical care specialists and all stakeholders for coordination
- Governance structure Periodic review meetings of stakeholders



A Unified Strategy for Success:

Government buy-in:

- The Government's cooperation and will to implement a state-wide STEMI program is probably the most critical and difficult component in initiating a STEMI program in LMIC.
- Public hospital participation is key to equity in STEMI Care delivery
- Governments control multiple key components of the program

Public Education:



Successful strategies need to be tailored to the local social and cultural milieu. These messages should be part of a sustained campaign rather than for short periods Strategies that could work include:

- Multimedia campaigns through local TV channels and FM radio utilising local language and themes.
- Targeting the vulnerable population, for example, patients attending an NCD clinics.
- Increasing awareness among school children, especially whose parents are from the lower socioeconomic or educational background.
- Targeted strategies crafted to address the gender gap should also be a priority.
- Focusing on typical symptoms in the elderly and women will also improve early presentation of this subgroup.

Public Private partnership:



Many countries do not have adequate public hospitals with tertiary care facilities:

- Do not wait to start a program till public facilities are upgraded.
- Utilise spare capacity that may be available in the private healthcare systems.
- Ensure that these private facilities are accredited to treat patients with social/government insurance, thereby ensuring 'universal coverage'..

Financing Reperfusion Therapy:



- This is a major barrier to timely treatment in the LMIC.
- The challenge to fund treatment for the large numbers of BPL patients in LMIC can be tackled utilizing some form of social insurance schemes, like the PMJAY scheme in India.
- lytic therapy may be available free of cost in public hospitals.
- treatment including ambulance transfer and PCI, when appropriate, should be included in BPL insurance schemes.
- should also ensure financing the post-discharge medications and
- consider integrating this with app-based follow-up to ensure medication compliance and lifestyle advice

Ambulance Infrastructure:



- Enabling a unified protocol across the state-nominated ambulance network will ensure that STEMI patients receive appropriate care in the ambulances.
- Ensure primary pick transfer to a STEMI-ready hospital and inter-facility transfer.
- Control centre: Include ambulance services

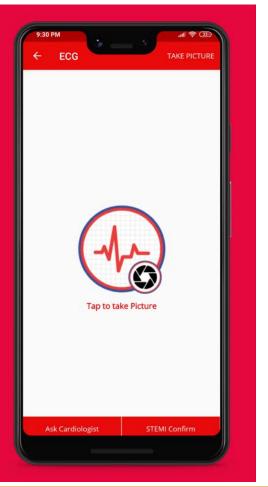
STEMI Diagnosis:

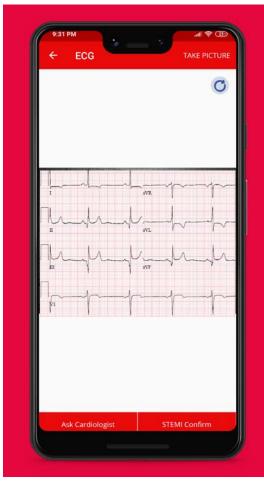


- Diagnosis of STEMI, in the ambulance by a paramedic or in a spoke hospital by a primary care doctor who only occasionally manages ACS patients, is difficult.
- Transmission of the ECG to the hub hospital for STEMI confirmation
- Utilizing a dedicated Tele-ECG service could be useful and reduce delays.
- There are multiple commercially available ECG machines with built-in transmission capability.











STEMI INDIA

Training Programs for Capacity Building:



- The training requirements for spokes and hubs are entirely different.
- Spokes require more intensive and frequent training.
- Since staff transfers and attrition rates are high, periodic refresher courses are often needed.
- Hub hospitals, which are already skilled at thrombolysis and PCI, require only a yearly update of newer techniques and guidelines
- Training of nurses and paramedics should be integral to this program

Selection of an Appropriate Model of Care:



- The STEMI India Model of combining Primary PCI with pharmacoinvasive treatment in a Hub and Spoke fashion may be appropriate in urban and semi-urban locations.
- However more remote areas and those without basic infrastructure may need to be developed initially as purely thrombolytic centres.

Circulation

WHITE PAPER



Resource and Infrastructure-Appropriate Management of ST-Segment Elevation Myocardial Infarction in Low- and Middle-Income Countries

Endorsed by Indian Council of Medical Research (ICMR), Public Health Foundation of India (PHFI), Population Health Research Institute (PHR), Latin America Telemedicine Infarct Network (LATIN), Pan-African Society of Cardiology (PASCAR), South Africa Society of Cardiovascular Intervention (SASCI), and STEMI-India Task Force Writing Committee for Management of ST-Elevation MI in LMIC

ABSTRACT: The 143 low- and middle-income countries (LI the world constitute 80% of the world's population or rou billion people with much variation in geography, culture, li financial resources, access to health care, insurance penetr healthcare regulation. Unfortunately, their burden of cardie disease in general and acute ST-segment-elevation myocar infarction (STEMI) in particular is increasing at an unpreced Compounding the problem, outcomes remain suboptimal of a lack of awareness and a severe paucity of resources. C based treatment has dramatically improved the outcomes of high-income countries. However, no such focused recomm exist for LMICs, and the unique challenges in LMICs make implementing Western guidelines unfeasible. Thus, structu

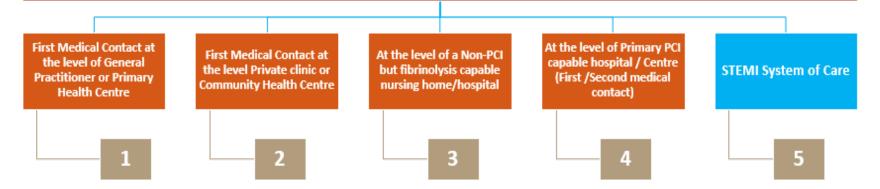
Y. Chandrashekhar, MD, DM, Thomas Alexander, MD, DM, Ajit Mullasari, MD, DM, Dharam J. Kumbhani, MD, MPH, Samir Alam, MD, Erick Alexanderson, MD, PhD, Damodar Bachani, MD, MPHM, Jacobus Cornelius Wilhelmus Badenhorst, MD, Ragavendra Baliga, MD, Jeroen J. Bax, MD, PhD, Deepak L. Bhatt, MD, MPH, Eduardo Bossone, MD, PhD, Roberto Botelho, MD, PhD, Rabindra Nath Chakraborthy, MD, DM, Richard A. Chazal, MD, Rupinder Singh Dhaliwal, PhD, Habib Gamra, MD, Sivadasan Pillai Harikrishnan, MD, DM, Mohamed Jeilan, MD, MRCP, David Ian Kettles, MD, Sameer Mehta, MD, Padhinhare P. Mohanan, MD, DM, Christoph Kurt Naber, MD, PhD, Nitish Naik, MD, DM, Mpiko Ntsekhe, MD, MPhil, PhD, Harun Argwings Otieno, MD, PhD, Prem Pais, MD, Daniel José Piñeiro, MD, PhD, Dorairaj Prabhakaran, MD, DM, MS, K. Srinath Reddy, MD, DM, MS, Mustafa Redha, MD, Ambuj Roy, MD, DM, Meenakshi Sharma, MD, Robert Shor, MD, Frederik Adriaan Snyders, MBChB, MMed, Jack Weii Chieh Tan, MBBS, MMed, MRCP, C. Michael Valentine, MD, B. Hadley Wilson, MD, Salim Yusuf, OC, and Jagat Narula, MD, PhD

Levels of Care based on Infrastructure and Manpower:

- 1. PHC/Health and Wellness Centre Level 1
- 2. Community Health centre Level 1 or 2 (?3)
- 3. District Hospital- Level 3
- 4. Medical College Hospital/Tertiary care centre Level 3 or 4



Patients with chest pain/suspected of AMI self-referring to First Medical Contact (FMC) or transferred from another facility



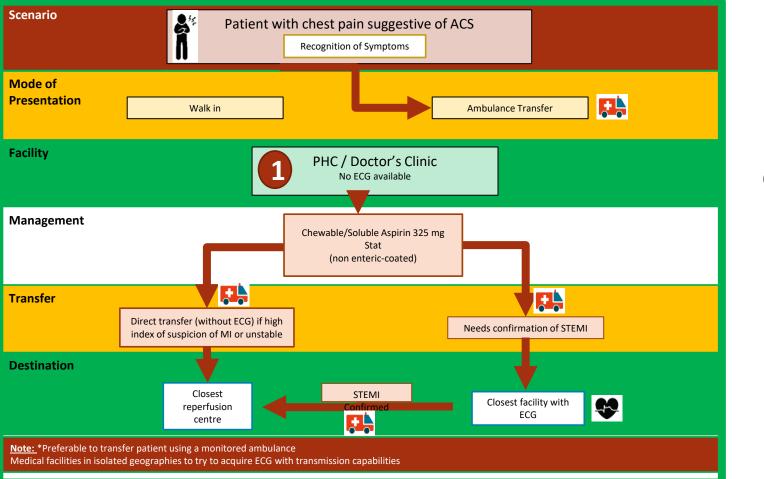
Dr Thomas Alexander



Level 1 Facility:

- Has a General Practitioner-level physician,
- may or may not have EKG facility and may be able to transmit EKG on mobile or WhatsApp-like platforms,
- can measure vitals,
- has access to basic medicines like aspirin, oral beta blockers.
- No thrombolysis facility.

Level 2 Facility: Level 3 Facility: Level 4 Facility: Level 5 Facility



STEMI Guidelines for LMICs: Level I Facility Point of Contact



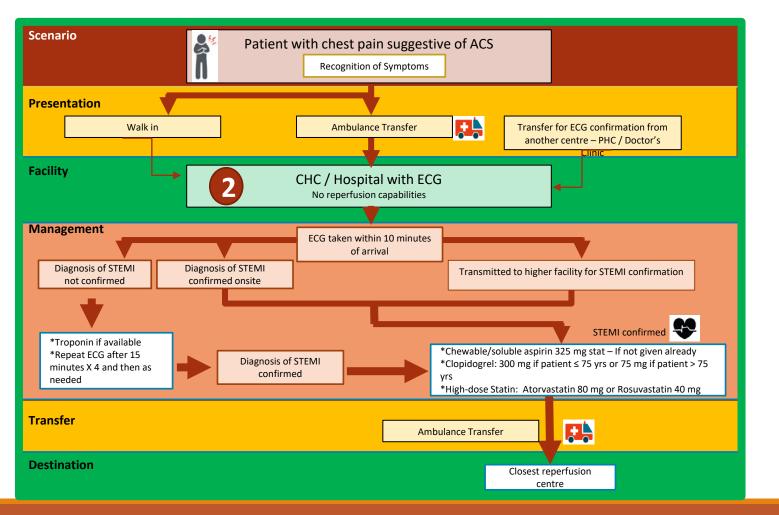
Level 1 Facility:

Level 2 Facility:

- Has a General Practitioner-level physician,
- has EKG facility and can transmit EKG on mobile or WhatsApp like platforms,
- can measure vitals,
- has access to basic medicines like aspirin, clopidogrel, LMWH, & oral beta blockers.
- No thrombolysis facility but can develop one with investment and training.

Level 3 Facility Level 4 Facility: Level 5 Facility





STEMI Guidelines for LMICs: Level II Facility Point of Contact

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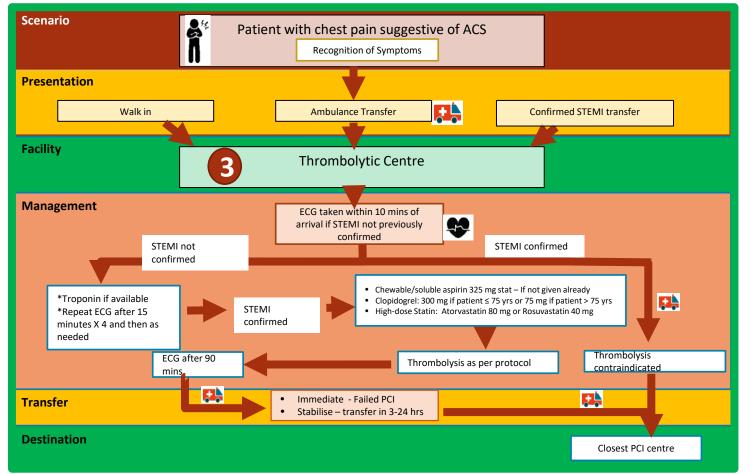
Level 1 Facility: Level 2 Facility:

Level 3 Facility:

- Fibrinolysis capable but Non-PCI capable centers.
- Has a General Practitioner or higher-level physician expertise capable of diagnosing STEMI confidently, assessing appropriateness for thrombolysis and provide therapy.
- Has access to all necessary medications like anticoagulation, aspirin, clopidogrel, ACE-Inhibitors & oral beta blockers.
- May have echocardiographic facility.

Level 4 Facility: Level 5 Facility:





STEMI Guidelines for LMICs: Level 3 Facility Point of Contact





Model 1

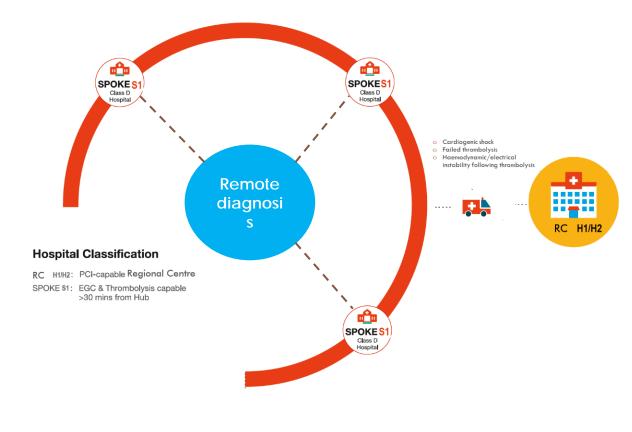
WHEN THE DISTRICT HAS NO TERTIARY HOSPITALS WITHIN A DRIVING DISTANCE OF 2 HOURS

Dr Thomas Alexander



The Tele-ECG Thrombolysis-only Model

- For regions where cath lab is further than 2 hours away
- Links created
 - Remote diagnosis of STEMI through the STEMI Kit
 - Spokes all linked to the closest available tertiary centre for remote diagnosis and for followup care if necessary

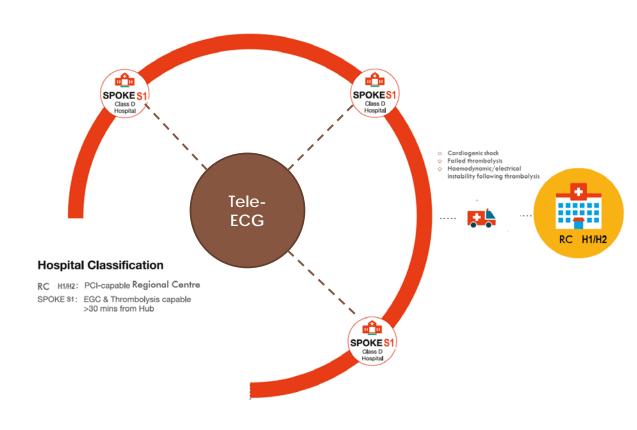


The Thrombolysisonly STEMI India Model

- o Links created
 - Remote diagnosis of STEMI through the STEMI Kit
 - Spokes all linked to the closest available tertiary centre for remote diagnosis and for follow-up care if necessary
- o Linkages built on
 - Electronic Data Communication
 - Management Protocols
 - Insurance reimbursement
 - Dedicated EMS Network

The STEMI India Model

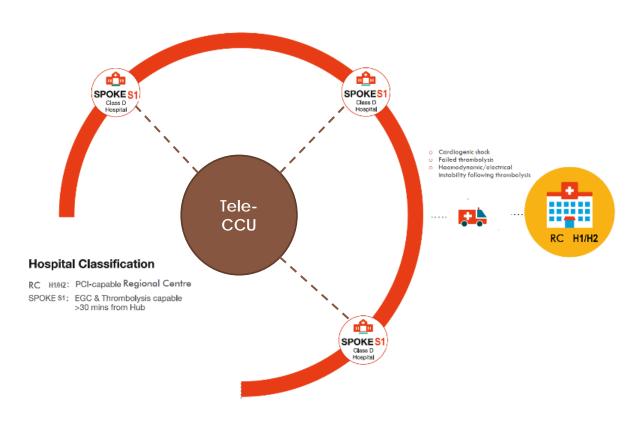






The Tele-CCU Thrombolysisonly STEMI India Model

- o Links created
 - Remote diagnosis and handholding through AV and other appropriate channels for management of MI
 - Spokes all linked to the closest available tertiary centre for remote diagnosis and for follow-up care if necessary
- o Linkages built on
 - Electronic Data Communication
 - Management Protocols
 - Insurance reimbursement
 - Dedicated EMS Network





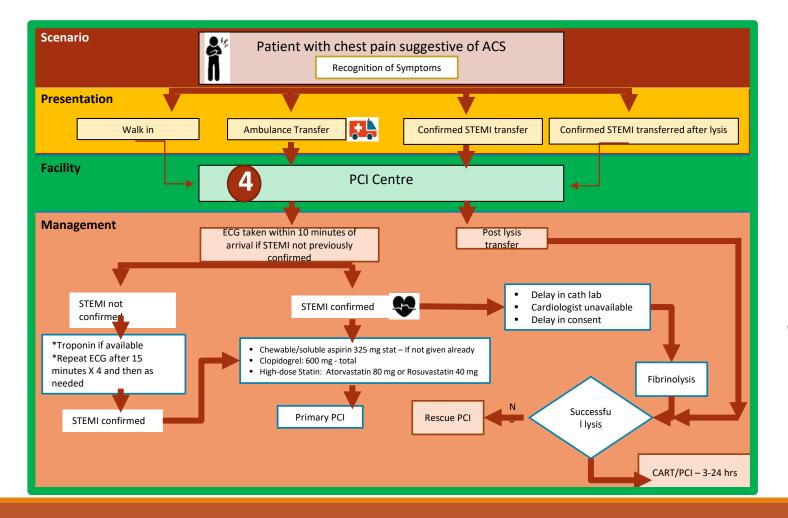
Level 1 Facility: Level 2 Facility: Level 3 Facility:

Level 4 Facility:

- Full-service facility capable of providing care consistent with International Standards.
- Has primary PCI capability which may or may not be 24/7.
- If PCI is not logistically possible, they can rapidly provide thrombolysis, pharmaco-invasive therapy and full post MI care.

Level 5 Facility





STEMI Guidelines for LMICs: Level 4 Facility Point of Contact

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Model -2

WHEN THE DISTRICT HAS A TERTIARY HOSPITALS WITHIN A DRIVING DISTANCE OF 2 HOURS

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The Standard STEMI India Model

Cluster created

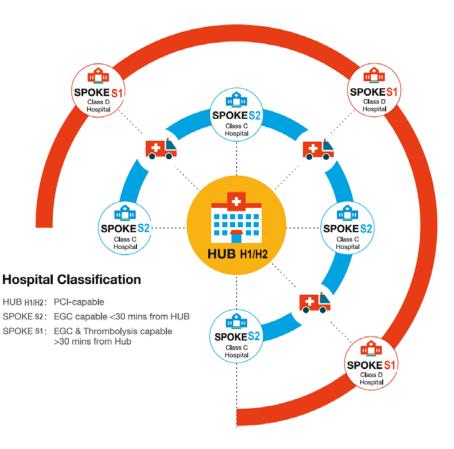
Hub-and-spoke model

o Linkages built on

- Electronic Data Communication
- Management Protocols
- Insurance reimbursement
- Dedicated EMS Network

The STEMI India Model









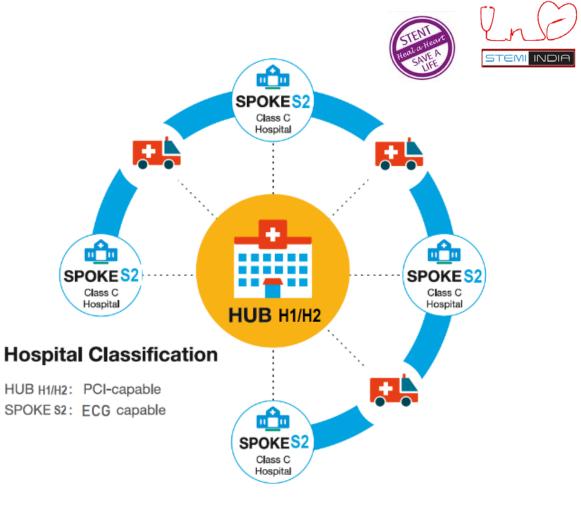
Model -3

PRIMARY PCI MODEL

Dr Thomas Alexander

Model 3 The Primary PCI STEMI India Model

- Up to 15 ECG-capable (S2) hospitals linked to a tertiary care centre with a cath lab (H1/H2) within 30 minutes' driving distance
- ECG machines and appropriate software installed in hospitals and ambulances
- Periodic and continuous training provided
- Tele-ECG support available
- All patients diagnosed with STEMI at S2 immediately transferred in ambulances to H1/H2 for primary PCI



STEMI Hospital Designation:

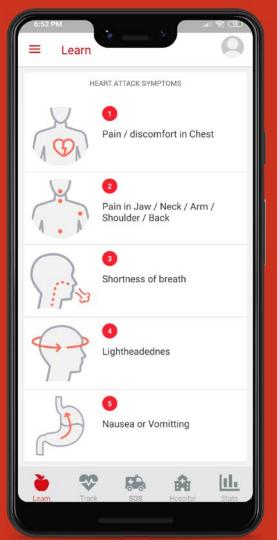


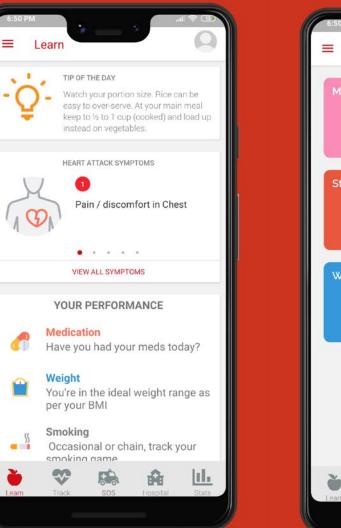
- Legislative and regulatory measures, in association with local scientific bodies, could accredit hospitals to manage STEMI based on infrastructure, manpower and training criteria.
- Mandatory process-of-care measures for quality improvement.
- STEMI-Ready hospitals: Designation of participating hospitals as "Heart Attack Accredited Centres' helps to ensure that patients in that geography know where to go in case of chest pain. This would reduce delay and ensure protocol-based treatment and prompt reperfusion and appropriate triage.
- Public-Private participation

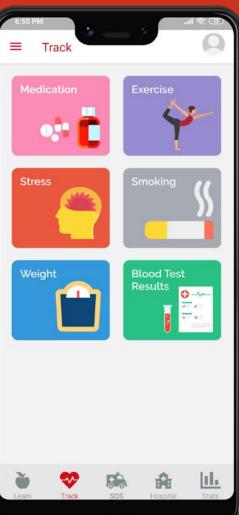
Digital tools, Data Collection, Audit and Analysis:

- Standardised Digital tools for data collection with calibrated increase in complexity and data points.
- Monthly reports to the spokes and hubs using this and helps to run the program smoothly.
- Gap analysis to identify issues to focus on and thereby improve outcomes
- Dashboard Realtime data analytics and trends



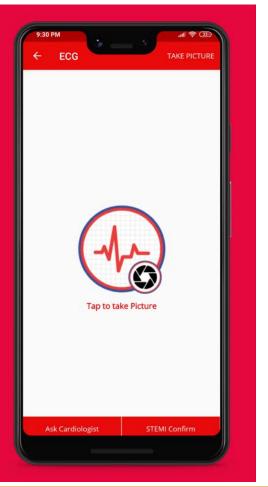


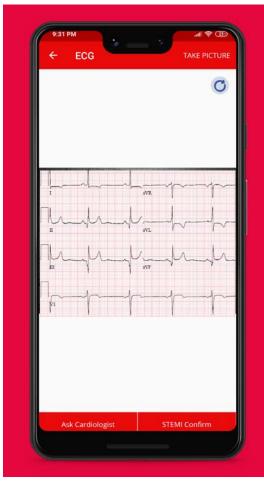






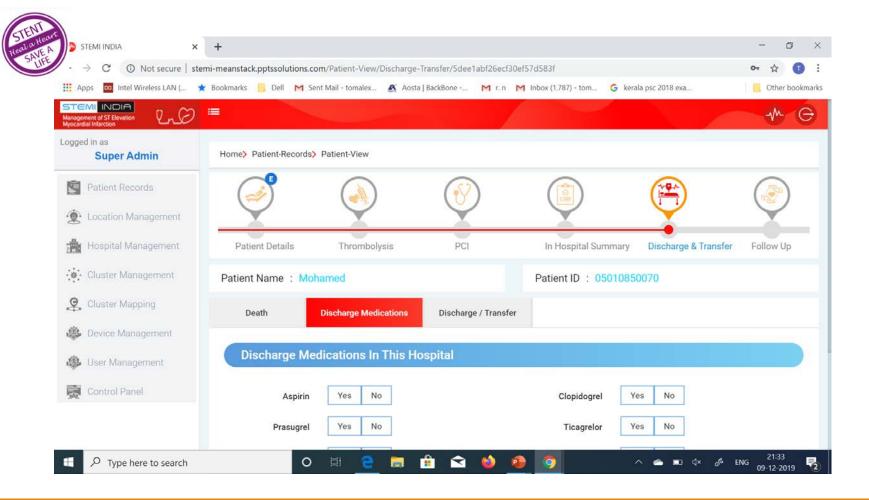








STEMI INDIA



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- Control centre with representatives of critical stakeholders to quickly resolve urgent issues.
- These could include representatives from insurance, ambulance services and hospital services.
- Critical care specialist 24/7 on call for urgent consultations, ECG abnormalities or triage queries.

An Independent STEMI Coordinating Agency /Task Force:



- An independent agency, team or department with capability to work with the various government entities and departments, ambulance services and the different types of hospital is critical to run a well-coordinated program.
- Independent agency for Data collection, gap analysis and monthly report generation
- improvement in infrastructure and the migration from purely thrombolytic centres to a hub-and-spoke model can be seamlessly implemented.

Coordination and stakeholder engagement:



- Periodic meeting of the various stakeholders is critical to the success of the program.
- Periodic visits by the "hub" doctors to the spokes help to improve coordination as does prompt feedback after each transfer of a patient to the hub.
- A monthly stakeholder meeting needs to be held, even if it is webbased, to discuss issues, present results and solve problems.
- An umbrella implementation committee comprising the important stakeholders. This is critical to ensure smooth operations and to ensure rapid resolutions of problems.



